



Wishing You a Joyous Festive Season

To All Valued BPOMAS Members and Stakeholders

As we celebrate the festive season, we extend our warmest wishes to you and your loved ones. May your holidays be filled with peace, joy and good health.

The Board, Management, and Staff of The Botswana Public Officers Medical Aid Scheme (BPOMAS) sincerely thank you for your continued support and partnership throughout 2024. We extend our heartfelt gratitude for your continuous support, which has been vital to our shared accomplishments. Your trust and confidence in BPOMAS has strengthened our partnerships, enabling us to navigate the years challenges and celebrate its successes.

Please be informed that our offices will be closed from **20th December 2024** and will re-open on **8th January 2025**. The Scheme Administrator Health Risk Management Botswana (HRMB) on the other hand will be closed for public holidays only but will be open to assist you as follows:

HRMB Office Hours

Monday to Friday: 8:00 AM – 5:00 PM

Wednesday: 8:30 AM – 5:00 PM

Saturday: 8:00 AM – 1:00 PM (Call Centre)

HRMB Contact Numbers

General Contact Centre: 3168900

Preauthorisation & Case Management (Public Holidays & After Hours): 77925107

HRMB Contact Emails

Preauthorisation's: preauthorisation@bpomas.co.bw

Client Services: clientservices@bpomas.co.bw

Member Claims: claims@bpomas.co.bw

Membership: membership@bpomas.co.bw

Emergency Medical Services: Emergency Assist

Toll Free Number: 991

Chronic Care Program

Enquiries: +267 316 8944

Diseasemanagement@bpomas.co.bw

Thank you for trusting BPOMAS as your partner in health. We look forward to continuing to serve you in the new year and we wish you a Merry Christmas and a prosperous New Year!

With sincere gratitude

Mr. Thulaganyo Molebatsi

Chief Executive Officer

